

English - Indoor accommodation terms and conditions

Reserving process and general room types

1. There will be three types of indoor accommodations: private room, gender-based shared room, and mix-gender shared room. The amount of people staying in one room cannot exceed, in any case, 20 people.
2. The indoors accommodation is exclusively sold for festival attendees and for the whole duration of the festival only. Non-attendees accommodation is not possible indoors. The room type will be chosen at the time of buying the accommodation, options: (private room, gender-based shared room or mix-gender shared room). The organization will do everything in its power to cater for the requests place, but can't promise that it will be fulfilled.
3. The indoor accommodation tickets are personal and non-transferrable. When placing the accommodation request, the full name of the person staying indoors will be asked, and a unique code will be generated associated to that name. When checking-in, proof of identity will be requested. Valid proof of identity must display the owner's full name (which must match the one provided during registration) and a picture. Examples of valid documents are: National ID card, driver's license, passport or student ID. Non valid documents are credit cards, library cards, or any other card without a picture.
4. If a group of people want to stay in the same room, they will need to place a request to the email accommodation@ejc2020.org stating the accommodation codes and full names of all the people wishing to stay together, as well as the type of room that they want (gender-based, mixed-gender). To avoid confusion, we ask that only one request per group is made, and it is done when all the members of the group have purchased their tickets. The EJC organization will do everything in their power to comply with the requests of the attendees, but we cannot guarantee that all requests will be fulfilled. We will follow a first come, first served policy, so we recommend that you book your accommodation group in advance, especially for bigger groups. Adding people to the group after the initial request will be considered, but will depend on whether the room as been fully booked or not. Email requests for group accommodation must be done at the latest one month before the first day of EJC (12.06.2020). Requests by other channels (Facebook & Instagram) will not be considered.

- Children under the age of 16 will stay indoors always accompanied by a parent or guardian. Families or guardians travelling with minors must place a request to the email accommodation@ejc2020.org stating the accommodation codes and full names of all the people wishing to stay together, as well as which of them are minors and their ages. To avoid confusion, we ask that only one request per group is made, and it is done when all the members of the group have purchased their tickets. The EJC organization will do everything in their power to locate families in separate quarters, but we cannot guarantee that that will always be possible. Email notifications about families' accommodation must be done at the latest one month before the first day of EJC (12.06.2020). Requests by other channels (Facebook & Instagram) will not be considered.

Room types in detail

6. **Private room:**

Has been fully paid by one person, being the responsibility of said person to determine how many people will stay in the room, whether it is gender-based or mixed and to make sure that the people staying in the room to abide by the terms and conditions for the indoor accommodation. The responsible person must also inform the organizers about the names of the people staying in the room. This room must be chosen in advance when booking the indoor accommodation, and the organization will do everything in its power to cater for the requests placed. The amount of private rooms is very limited, and we will follow a policy of first come, first served. We recommend booking well in advance. The price of a private room will be of 450€. The amount of people staying in one room cannot exceed, in any case, 20 people.

7. **Gender-based room:**

Shared room where all the people accommodated are the same gender. This room must be chosen in advance when booking the indoor accommodation, and the organization will do everything in its power to cater for the requests placed. The price of one spot in the shared room will be of 30€ for the whole festival. The responsibility of abiding by the terms and conditions for the indoors accommodation will be shared among all the people staying in the same room. The amount of people staying in one room cannot exceed, in any case, 20 people.

8. **Mixed-gender:**

Shared room where the people accommodated are of different gender. This room must be chosen in advance when booking the indoor accommodation. If not preference is stated, the person will be automatically assigned to a mixed-gender room. The price of one spot in the shared room will be of 30€ for the whole festival.

The responsibility of abiding the terms and conditions for the indoors accommodation will be shared among all the people staying in the same room. The amount of people staying in one room cannot exceed, in any case, 20 people.

Rules

9. People sleeping in indoors accommodation will be responsible for keeping the space clean and safe, in accordance with these terms and conditions. In order to ensure a pleasant stay for everybody, personal belongings must be kept stored and out of the way. Belongings cannot block doors, corridors, windows or any other escape route for emergency situations.
10. It is strictly forbidden to eat, cook, consume alcoholic beverages, drugs and/or smoke/vape inside the rooms. Eating must be reserved for the common canteen areas. Drinking alcohol and smoking must be done outside the schools' premises, in the spaces designated for it.
11. There will be a quiet period in all rooms enforced from 22.00 until 07.00. During that time, only people in possession of an indoors accommodation bracelet will be allowed to enter the premises. In order to respect everyone's sleep, we kindly ask you to limit coming and going during that time, avoid turning the light on when entering the room, and try not to make much noise when returning to your sleeping quarters.
12. Bracelet control will take place on the entrance of the indoor accommodation facilities. Please show your bracelet when requested. Bracelets which show signs of having been manipulated with will not be accepted. If your accommodation bracelet is damaged you can get a replacement by showing your ticket and ID to a member of EJC staff.
13. Respect for others' personal and material well-being is a must. Be kind and considerate with the people you are sharing the space with, and treat each other respectfully.

Safe space guidelines

14. EJC2020 applies safer spaces guidelines to all the public and private spaces taking part in the Convention. A safer space is a supportive, non-threatening environment where all participants can feel comfortable to express themselves and share experiences without fear of discrimination or reprisal. We use the word safer to acknowledge that safety is relative: not everyone feels safe under the same conditions. By acknowledging the experiences of each person in the room, we hope to create as safe an environment as possible.

Safer space guidelines include the following:

- Respect others' physical and emotional boundaries.
- Respect others' identities and backgrounds, including pronouns and names.
- Do not assume or make judgments on anyone's gender identity, sexual preference, survivor status, health status, economic status, religion, background, beliefs, opinions, etc.
- Respect others' right to privacy both during dialogue and beyond. Do not push anyone to answer questions they don't want to answer, and do not share anyone's personal stories outside of your dialogue.
- Respect others' right to privacy. Do not take photos or videos of any individual without their consent.
- Be aware that your actions and words may have unintended effects on other people and that their feelings are valid, regardless of your intentions.
- Avoid raising your voice, interrupting or talking over anyone else. And be aware of how much you're participating — make sure everyone gets a chance to speak.
- Assume positive intent. If someone does or says something that crosses a boundary, gently let them know, but do not assume they intended harm.
- Remember, we are all learning.
- Take care of your own safety. If you need to step out, feel free to do so.
- If you witness any abusive or inappropriate behaviour, let a crew member know.

Consent

15. Anyone who, at any point, fails to comply with these terms and conditions, who mistreats, insults or is violent with the other room tenants, who is repeatedly subject to complaints by the rest of the room tenants, or who has to be called to behave by the crew members will be removed from the indoors accommodation and their right to participate in the EJC removed, without possibility of refund or compensation.
16. In the unlikely case of an emergency, please leave the building peacefully, leaving your belongings behind to avoid blocking the exits, and gather in the designated meeting point in front of the building. Follow the crew's instructions at every time. If needed, you can call the European emergency number 112 (free number, works even with no network available).